

## Your aged care support service Your side, your say

- Are you finding it difficult to access aged care services?
- Are you concerned about the quality of your aged care services?
- Do you need information about aged care fees and statements?
- Do you know your rights in aged care?

Aged Care Advocacy Line 1800 700 600



ADA Australia is the Queensland service for the Older Persons Advocacy Network (OPAN)

## Our advocates work for you and can:

- Assist you to explore care options and access new or additional government funded services
- Research care and equipment options
- Provide information about your rights in aged care
- Support you to express your views and wishes
- Support you to work through care related issues with your service provider
- Provide information about service agreements, fees, statements and budgets

## Our services are:

- Free, confidential and independent
- Directed by you we don't talk to anyone unless you ask us to
- Available to people receiving, or eligible for, government aged care services







Contact ADA Australia Aged Care Advocacy Line: 1800 700 600

www.adaaustralia.com.au info@adaaustralia.com.au



Interpreter Ph: 131 450

