



# Seniors Guide to Qld Help



Search for Help on a Wide Range of Topics



## Aged Care & Home Help

- Home Help Services
- Residential Aged Care
- Respite
- Your Aged Care Rights
- Making Complaints about Aged Care Services



## Carers

- Carers Rights
- Carer Financial Assistance
- Carer Respite
- Carer Future Planning
- Caring for Carers Project
- Help – Carers



## Community Access

- Community Directories
- Local Councils
- Public Toilets



## Decision Making & Capacity

- Decision Making Rights and Substitute Decision Makers
- Capacity for Decision Making
- Changing Your Substitute Decision Maker
- QCAT
- Public Trustee Queensland
- Office of the Public Guardian



## Computer Help & Assistive Technology

- Computer help and Assistive Technology



## Centrelink

- Centrelink
- Centrelink and Pensions
- Changing Financial Circumstances
- Your Rights and Centrelink Complaints



## Consumer Issues Money & Debt

- Consumers – Buyer Beware
- Consumer Rights and Complaints
- Finance, Banking and Debt
- Gas, Electricity, Water Bills and Contracts
- Telephone and Internet Bills
- Telemarketers and Door to Door Sales
- Tax and the ATO
- Reverse Mortgages and Buying / Selling Property



## Discrimination

- Age Discrimination
- Disability Discrimination
- Help – Discrimination Issues



## Elder Abuse

- Elder Abuse
- Help – Elder Abuse
- Changing Your Substitute Decision Maker



## Family Relationships & Your Finances

- Family and your Finances
- Moving in with family
- Centrelink and Pensions
- Grandparent Relationships
- Help – Family Issues



## Future Planning (Wills)

- Wills
- Helpful Contacts for Wills



## Healthy Ageing

- Health Ageing
- Help – Health Ageing



## Housing Pets & Neighbours

- Reverse Mortgages and Buying/Selling Property
- Home Modifications
- Strata Title and Body Corporate
- Renting and Tenancy
- Public Housing
- Pets
- Neighbours
- Emergency Accommodation and Homelessness



## Family & Domestic Violence

- Family and Domestic Violence
- Financial Support – Family and Domestic Violence
- Legal Support – Family and Domestic Violence
- Help - Family and Domestic Violence



## Future Planning (EPOA & AHD & AHD-MH)

- Future Life Planning
- Future Planning for Children with Disability
- Enduring Power of Attorney (EPOA)
- Changing Your Substitute Decision Maker
- Advance Health Directive (AHD)
- Advance Health Directives for Mental Health (AHD-MH)
- Mediation, Dispute Resolution and Advocacy



## Managing Death Affairs & Funerals

- Managing Affairs after a Death and Funerals
- Funeral Insurance



## Medical & Health

- Healthcare and Health Rights
- Health Service Complaints
- Private Health Insurance
- Organ Donation
- Dementia
- Medical Transport
- Help – Medical and Health



## Mental Health

- Your Rights / Mental Health Act 2016
- Advanced Health Directives for Mental Health (AHD-MH)
- Complaints – Mental Health Services
- Independent Patient Rights Advisor (IPRA)
- Help – Mental Health



## NDIS & Disability

- National Disability Insurance Scheme (NDIS)
- Your NDIS Rights
- Complaints, Decision Reviews and Advocacy
- NDIS Service Providers
- NDIS and Turning 65



## Palliative Care

- Palliative Care Information and Help



## Retirement

- Retirement
- Superannuation



## Retirement Villages

- Retirement Villages
- Before You Move In / Costs
- Help – Retirement Villages



## Seniors Resources & Benefits

- Seniors Information Resources
- Senior Benefits



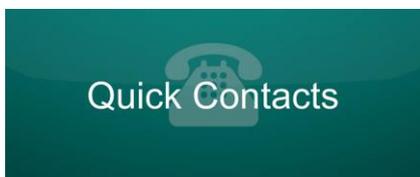
## Scams

- Scams

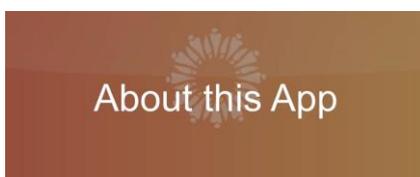


## Transport & On the Road

- Public Transport – Help and Complaints
- Taxis – Help and Complaints
- Airline Complaints
- Community and Medical Transport
- Grey Nomads and Road Trips
- Car Accidents
- Seniors Drivers and Licencing



A list of help organisation and their contact details



An overview of the App